

## PDL CONNECT PORTAL UPDATES

November 11, 2022

Effective November 14, 2022, Pacific Diagnostic Laboratories (PDL) will be implementing bug fixes and enhancements in our PDL Connect portal.

### Why we are doing these updates:

To resolve bugs in the tool and to improve the billing process.



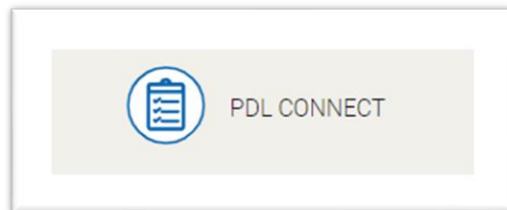
FIXES INCLUDE BUT ARE NOT LIMITED TO:	ENHANCEMENTS:
<ul style="list-style-type: none"><li>• Elimination of unnecessary page breaks</li><li>• Improvements to the change password process</li><li>• Improvement to insurance group and policy fields</li></ul>	<ul style="list-style-type: none"><li>• Expanded fields to capture complete billing information</li><li>• Updated insurance company listing</li><li>• Addition of an Advanced Beneficiary Notice (ABN) tool*</li><li>• Gender (sex at birth) restrictions on certain tests</li></ul>

*\*The ABN process will require a setup process.*

The PDL Connect portal can be accessed from the PDL website:

[Pacific Diagnostic Laboratories - Clinical and Anatomic Labs \(pdllabs.com\)](http://pdllabs.com)

Click on the following icon:



The PDL Connect portal is an electronic tool for ordering tests and viewing test results. If you currently do not have access to our PDL Connect portal and would like to be set-up, please contact your PDL sales representative or call our client services team with your request.